

Thank you for choosing Cultured Stone for your project! We pride ourselves in having products that require little to no maintenance. Please refer to the items below to get the most longevity out of our products.

CLEANING

To clean dirt or other particles first try a simple soft bristle brush. If necessary use a solution of mild detergent with water and scrub the surface with a soft bristle brush. Rinse with clean water to remove any cleaning solution that might remain on the surface. If the stone has a white stain deposit (efflorescence) please contact Customer Service at (800) 255-1727 for recommendations. Never use wire brushes, acid cleaners, power washers, bleach, paint remover or any other type of concrete cleaner.

EFFLORESCENCE

When efflorescence occurs, as it does with many masonry products, it is the usually the result of moisture migration through the masonry substrate. Once the moisture is on the masonry surface, it evaporates, depositing dissolved salts in the form of efflorescence. Efflorescence naturally disappears over time as long as the moisture source is controlled or eliminated. If the stain will not wash off, do not apply chemicals or cleaners to the stone. Call Cultured Stone customer service to discuss optional solutions.



PROTECTIVE TREATMENT

It is not required to seal Cultured Stone. A sealer will provide added protection and will usually be easier to clean if the surface becomes dirty. If you choose to use a sealer for added protection use only a silane or siloxane-based penetrating, breathable masonry sealer.

Note: A sealer may affect the stone color and may create a gloss or matte finish. Always test a small area beforehand.



HAVE A QUESTION?

Our stone experts are here to help. If you have any additional questions, feel free to reach out to us at cs@westlake.com or call (800) 255-1727.